



Privacy Policy – CrossFit Weymouth

Effective from: 1 May 2026

Controller: Portland Beach CrossFit & Watersports Ltd, trading as CrossFit Weymouth

Contact: Richard Fabbri

Email: Richard@crossfitweymouth.co.uk

Phone: 07743 346 468

Address: Ferry Bridge Boat Yard | Portland Beach Road | Weymouth DT4 9JZ

1. About this privacy policy

This privacy policy explains how **CrossFit Weymouth** (operated by Portland Beach CrossFit & Watersports Ltd, registered number) collects, uses, shares, stores, and protects your personal data in accordance with:

- the **UK General Data Protection Regulation (UK GDPR)**, and
- the **Data Protection Act 2018** and related reforms (including the Data (Use and Access) Act 2025).

CrossFit Weymouth is the **data controller** for your personal data when you use our gym, classes, website, or mobile apps.

2. What personal data we collect

We may collect the following personal data from or about you:

- **Identity and contact details:**
Name, date of birth, gender, email address, phone number, postal address.

- **Membership details:**
Join date, membership type, billing information, Direct Debit details, payment history.
- **Health and safety information (special category data):**
Known medical conditions, injuries, pregnancy, allergies, medications, emergency contact details, and any other health-related information you voluntarily provide.
- **Location and usage data:**
Class attendance, class bookings, Wod/Live-app records (via platforms like Wodify or similar), and any notes you provide about your training goals.
- **Online and technical data:**
IP address, device and browser information, cookie data, and website usage via our website or booking portal.

3. Why we process your data (lawful bases)

We only collect and use your data where we have a lawful basis under UK GDPR. The main purposes are:

Purpose	Lawful basis
Managing your membership and classes	Necessary for performance of our contract with you.
Processing payments and Direct Debits	Contractual necessity and compliance with financial-services rules.
Ensuring health and safety in classes	Necessary for your vital interests and/or legitimate interests.
Sending essential service messages	Contractual necessity and legitimate interests.
Improving classes, programmes, and facilities	Legitimate interests (with your reasonable expectations).
Sending marketing that you've agreed to	Your explicit consent (where required, e.g., email campaigns).
Complying with legal obligations	Legal obligation (e.g., tax, employment, insurance).

Where we process **health data** (e.g., medical conditions), we rely on:

- Your **explicit consent**, or
 - Processing that is **necessary for healthcare, occupational medicine, or health-and-safety reasons**, as permitted under UK-specific safeguards.
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4. How we collect your data

We may collect your data:

- **Directly from you:**
When you join (paper or online forms), book classes, renew your membership, enter competitions, or contact us via email, phone, or social media.
 - **Via our software platforms:**
Through our booking/membership system (e.g., Wodify) or mobile app. Your use of these is subject to their own terms and privacy policies.
 - **From third-party booking platforms:**
If you book via external sites or apps, they may share your name, email, and booking details with us.
 - **Via our website and cookies:**
When you browse our website, use live-chat, or sign up for newsletters (see our separate Cookie Policy, if applicable).
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5. How we use your personal data

We use your data for the following purposes:

- Administering your CrossFit membership, including class bookings, passes, and access to the gym.
- Processing payments, Direct Debits, and issuing receipts.
- Communicating about class schedules, closures, timetable changes, and important notices.
- Ensuring your health and safety in classes (e.g., coach awareness of injuries or medical conditions).
- Improving training programmes, class formats, and member experience.
- Sending promotional information (e.g., events, challenges, partner offers) **only if you have opted-in**.
- Complying with legal, tax, and insurance obligations, and defending or enforcing contracts if needed.

We also use your data only where this is **proportionate and necessary** and in line with your **reasonable expectations** as a member.

6. Who we share your data with

We may share your data with:

- **Internal staff and coaches:**
On a need-to-know basis to run classes, manage safety, and service your membership.

- **IT and software providers:**
Such as Wodify or other booking/membership platforms, who act as **data processors** under written contracts.
- **Payment and banking providers:**
To process Direct Debits, card payments, and refunds.
- **Affiliated or partner gyms (if applicable):**
Only where you have agreed (e.g., for guest-pass programmes).
- **Legal, accountancy, or insurance advisors:**
Where necessary for legal, tax, or insurance purposes.
- **Public authorities,** where required by law (e.g., HMRC, courts, regulators).

We **do not sell your personal data** to third-party marketers or data brokers.

7. Transfers of data outside the UK

Some of our service providers may process your data outside the UK (for example, via cloud-hosted platforms). Where this happens, we ensure:

- Transfers are only to countries with **adequate protection decisions**, or
- Appropriate safeguards are in place (e.g., approved **UK-specific data transfer mechanisms**).

You can request more detail on international transfers by contacting our data-protection contact above.

8. How long we keep your data

We retain your data only for as long as necessary, including:

- **While you are an active member:**
For the duration of your membership.
- **After you leave the gym:**
Usually up to **6 years** for financial, tax, and insurance-related records.
- **Health and safety records:**
For as long as reasonably necessary for legal, insurance, or health-safety purposes, in line with best practice.

We may keep some anonymised data (e.g., class-attendance statistics) for longer, but only in a way that cannot identify you.

9. Your data-protection rights

Under UK-data-protection law you have the right, in certain circumstances, to:

- **Request access** to the personal data we hold about you (a Subject Access Request).
- **Correct** incomplete or inaccurate information.
- **Request erasure** of your data where we have no compelling reason to keep it.
- **Object to or restrict processing**, especially where we rely on **legitimate interests** or use your data for **direct marketing**.
- **Withdraw consent** at any time (for example, for marketing emails), without affecting prior processing that was lawful.
- **Request data portability** (receive your data in a structured, commonly used, machine-readable format).

Please note these rights are **not absolute** and may be limited where exceptions apply (e.g., where we must keep data for legal or safety reasons).

10. Making a request or a complaint

To exercise any of your rights, or to ask about how we use your data:

- Email: richard@crossfitweymouth.co.uk
- Phone: 07743 346 468
- Post: Ferry Bridge Boat Yard | Portland Beach Road | Weymouth DT4 9JZ

If you are unhappy with our handling of your request, you can complain to the **Information Commissioner's Office (ICO)**:

- Website: www.ico.org.uk
 - Phone: 0303 123 1113
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11. Cookies and online tracking

Our website may use cookies and similar technologies to:

- Remember your preferences and login.
- Analyse traffic and improve our site.
- Provide targeted content and marketing (if you consent).

We provide a **Cookie Policy** on our website explaining how to manage or disable cookies. We do not use cookies for marketing where you have not consented.

12. Changes to this privacy policy

We may update this privacy policy from time to time (for example, to reflect changes in UK law or how we operate). Any major changes will be communicated to you via:

- Email (if you have subscribed),

- Prominent notice on our website, or
- Notice inside the gym.

The **effective date** will always be shown at the top of this page.

13. Version and status

Last updated: 29 April 2026

Next review date: 29 April 2027

This policy is live and forms part of our membership terms and conditions. If you join or continue using CrossFit Weymouth you accept the processing of your data as described here.